

# Jonathan Jemson

[jonathanjemson@gmail.com](mailto:jonathanjemson@gmail.com) | (678) 421-4622 | [jjemson.com](http://jjemson.com)

## EDUCATION

---

**Georgia Institute of Technology** | Atlanta, GA **August 2013 – December 2017**

- Master of Science in Computer Science, Computing Systems – GPA 3.80
- Bachelor of Science in Computer Science, Devices and Information Internetworks – GPA 3.86
- Steven A. Denning Technology & Management Minor in Computing and Business

## EXPERIENCE

---

**Apple** | Cupertino, CA

**Software Engineer – Customer Feedback** **February 2018 – Present**

- Worked on adding new features to Feedback Assistant for customer and developer beta programs
- Designed and implemented collaboration for developer and enterprise teams within Feedback Assistant
- Integrated platform-level features and worked with HI to ensure consistent platform experience
- Developed diagnostic collection for executive escalations and AppleCare through iOS Diagnostics app

**Software Engineering Intern** **May 2017 – August 2017**

- Added new features to collect diagnostics from HomePod using Feedback Assistant
- Delivered bug fixes and UI polish to Feedback Assistant
- Won 1st place in iContest, an idea development contest for interns

**Software Engineering Intern** **May 2016 – August 2016**

- Implemented new features within Feedback Assistant on iOS and macOS
- Investigated new web backend technologies for use by the team, and wrote a backend service in Go
- Enhanced internal web tools with support for new features in Feedback Assistant

**Software Engineering Intern** **May 2015 – August 2015**

- Developed a tool to aggregate and analyze customer feedback data from multiple sources
- Won 3rd place in iContest by developing and prototyping app to improve Apple employee onboarding

**VMware AirWatch** | Sandy Springs, GA **May 2014 – August 2014**

**iOS Development Intern**

- Implemented one-touch conference call feature to auto-dial into conference calls for AirWatch Inbox
- Enhanced copy-paste restriction feature to prevent data leakage from the secure container

**Digital Scientists** | Alpharetta, GA **June 2013 – April 2014**

**iOS Development Intern**

- Provided development support for mobile and tablet applications for clients and company apps
- Deployed application updates to iOS App Store, including Rately Shopper, with new features and fixes

**Independent iOS Developer** **January 2010 – May 2017**

- Developed and deployed innovative applications to the App Store using Xcode for iOS and watchOS

## LEADERSHIP

---

**Georgia Tech College of Computing** | Atlanta, GA **August 2016 – December 2017**

**Head Teaching Assistant – CS 4400: Database Systems**

- Developed course project and grading criteria for 450 students
- Managed 18 teaching assistants and oversaw exam and project grading

**Head Teaching Assistant – CS 1332: Data Structures and Algorithms** **August 2014 – May 2016**

- Managed over 20 teaching assistants for the course, and oversaw development of course materials
- Oversaw grading of student submissions and handled grade disputes

## PROJECTS

---

**Candlewick** | Georgia Institute of Technology **Spring 2014**

**CS 4261: Mobile Apps and Services**

- Built iOS version of cross-platform productivity application utilizing data extraction and webpage parsing

## SKILLS

---

- **Languages:** Swift, Objective-C, Java, C, Ruby, HTML, CSS, JavaScript, Go
- **Operating Systems:** macOS, iOS, iPadOS, Microsoft Windows, Ubuntu Server, Debian
- **Programs & Tools:** Xcode, Git, MySQL, Apache Web Server, PostgreSQL, Core Data, Rails